

# APPS YOU NEED MOBILE PROTECTION IMPORTANT POINTS



Always check your details sent on email after the activation is complete: IMEI, Brand name, INVOICE number, invoice AMOUNT, invoice DATE should be correct and match with the invoice.



If there is any mistake in the above details, after logging in the app, go to MENU > Activation Details and make the required corrections within 24 HOURS of activation.



If insurance is activated for a handset purchased in a company's name, for claim, company should provide PAN card and ID proof of any director along with the proof that he or she is a director in the company.



FIR with theft/ burglary incident details, incident date & time and handset details mentioned in it is mandatory for theft insurance claims.



Insurance excess fee of Rs. 500 or 5% (whichever is higher) will be applicable on claim amount for all types of claims.



While making a claim, you will need to produce an ID proof. So make sure the name on ID proof, invoice and activation should all be the same. In case of any discrepancy, claim will be rejected.



In case of an incident (accidental damage or theft), you must register your claim by visiting our website [www.appsyouneed.in](http://www.appsyouneed.in) or by calling us on our support number **011-39586454** within **48 hours** of the incident.

T&C

Read the terms and conditions mentioned in the insurance policy thoroughly.



Depreciation will be applicable in theft and total loss cases(0-3 months: 10%, 3-6 months: 25% and 6-12 months: 50%).



Do not activate insurance on phones which are more than 10 days old (counted from handset activation date or invoice date, whichever is earlier).



Do not activate insurance if you are less than 18 years of age.



Do not make a new invoice for old phones (pre-activated phones) to meet the above criteria as the same is detected while making a claim and becomes a ground for claim rejection.



Do not call any sales person, retailer or company employee for any claim related assistance.

I hereby declare that I have read the terms and conditions of the policy and agree to the same.

Name of customer: \_\_\_\_\_

Date : \_\_\_\_\_

Place : \_\_\_\_\_

Signature of customer : \_\_\_\_\_

Note: Insurance registration will be complete only after picture of signed copy of this document is uploaded in the app.